

According to the General Law for the Defence of Consumers and Users and other complementary laws el Real approved by Legislative Decree 1/2007 of 16 November and amended on Act 3/2014 of 27 March to inform you of your right of withdrawal final consumer.

Information Document on the right of withdrawal for the final consumer.  
(Not applicable to wholesale or business customers.)

You are entitled to withdraw from this contract within 14 calendar days without justification.

The withdrawal period shall expire 14 calendar days from the day you or a third party indicated by you, other than the carrier acquired the physical possession of the goods.

To exercise the right of withdrawal, you must notify William Atef Kamel Tadrous, Avda Marina Alta, 18 A15, Ondara - Alicante, tel. 965 767 591 - Email [atencion@uniart.es](mailto:atencion@uniart.es) your decision to withdraw from the contract through a clear statement (eg, a letter sent by post or email). You may use the example withdrawal form below, although its use is not mandatory.

To comply the withdrawal period it is sufficient that the communication concerning the exercise by you of this right is sent before the expiry of the deadline.

In all cases, the products must be in its original condition without use of any kind, and have not been removed from its original packaging.

#### Effects of withdrawal

In case of withdrawal on your part, we will refund all payments received from you, including the cost of delivery (except for the additional costs resulting from the choice share of a delivery mode other than the least costly mode of delivery ordinary that we offer) without undue delay and no later than 14 calendar days from the date you inform us of your decision to withdraw from this contract. Proceed to make a refund using the same payment method as you used for the initial transaction, except for cash on delivery and unless you have expressly agreed otherwise or we lack the necessary means (eg account number).

In any case, you will not incur any costs as a result of repayment.

We may withhold the reimbursement until we have received the goods and that they are verified.

You will have to return or directly deliver goods to William Atef Kamel Tadrous, Avda Marina Alta, 18 A15, Ondara 03760 - Alicante, without undue delay no later than 14 calendar days from the date on which you communicate your decision to withdraw from the contract. The deadline is met if you send back the goods before the period has ended.

You shall bear the direct cost of returning the goods. You will be responsible for the diminished value of the goods resulting from a different manipulation to establish the nature, characteristics and functioning of the goods handling.

#### Model withdrawal form

- Attn William Atef Kamel Tadrous, Avda Marina Alta, 18 A15, Ondara - Alicante, tel: 965 767 591 - Email [atencion@uniart.es](mailto:atencion@uniart.es)..

- We hereby inform you that I will withdraw from our contract of sale for good of the following value:

- Order No.:

- Name the product or products.

- Name of consumer and user.

- Address of the consumer and user

- Signature of consumer and user (if this form is presented in paper)

- Date